



ROOMS OPERATIONS MANAGER

You are ready to take the leap & just love a fast-paced environment: 114 rooms, an adult-only concept, 2 bars, 1 famous NENI restaurant. Welcome to Bikini! As Operations Manager Rooms your days will be everything but ordinary: celebrating responsibility, forcing communication & mastering organization. During your Manager on Duty shifts, you represent our General Manager & perform solution orientated, ensuring full guest satisfaction. On top, you and your Front Office team will be creating countless, yet for each guest individual first and last impressions. From a truly warm welcome, with plentiful hand-picked WOW-moments until a sincere goodbye, which invites for many returns. You are a genuine host & passionate leader, willing and able to show our guests & team why #LIFEISBETTERINBIKINI. With transparent, efficient and rapid communication, you guarantee flawless daily operations, while always watching out for improvements.

WHAT'S WAITING FOR YOU

- Ⓜ Most colorful Design Hotel on Mallorca for individualists
- Ⓜ Only opened in 2018 by the founders of famous 25hour Hotels
- Ⓜ Growing and innovative hotel concept with new projects opening in the future
- Ⓜ On-fire team spirit with well-trained & ambitious colleagues
- Ⓜ 5 working days/week, reporting of working hours, above standard salary
- Ⓜ Great support from local HR team to find housing, to get your working permit...
- Ⓜ Feel & act responsible! Be responsible! Let's make it ours.

WHAT'S IN YOUR LUGGAGE? YOU HAVE/YOU ARE....

- Ⓜ ...experienced team leader
- Ⓜ ...excellent knowledge of Rooms Division department & Revenue Management
- Ⓜ ...a passionate & authentic host
- Ⓜ ...an empowering & motivating personality
- Ⓜ ...an honest communicator & detail-oriented organizer
- Ⓜ ...fluently speaking English & good Spanish skills – the more languages the better
- Ⓜ ...striving in a multicultural & energetic team

WHAT'S YOUR JOB ABOUT?

- Ⓜ **Represent the General Manager in his absence towards the guest (Manager on Duty)**
- Ⓜ Strategic & operational management of the Bikini Rooms departments including development of revenue management in collaboration with our reservation team
- Ⓜ In charge of smooth daily operation, able to identify issues while improving our high-quality standards
- Ⓜ Develop and implement BIKINI guest promises & create and sell new guest experiences
- Ⓜ Be the interface between all hotel departments & guarantee a seamless information flow
- Ⓜ Be a host: be present for our guests and exceed their expectations
- Ⓜ Be a team leader: hands-on mentality, working schedules, staff-trainings, motivate, escalate
- Ⓜ Be a manager: solve challenges, know your numbers & be our reservations manager's sparring partner
- Ⓜ Sparrings partner to our GM & collaborating with BIKINI HQ
- Ⓜ Be up to date with current topics, be innovative & creative to expand the company

Do you want to become a Bikini ambassador? Apply with your CV including a letter of motivation and salary expectations. We are looking forward to all applications and remain for all questions that may arise:

work@bikini-hotels.com.