



ES TRENC
MALLORCA

(PRE-OPENING) OPERATIONS MANAGER ROOMS (f/m/d)

WHEN COMING TO BIKINI MAKE SURE TO WEAR SUNFLOWERS IN YOUR HAIR

Bikini Hotel Es Trenc is opening in Summer 2024 on the south-east tip of Mallorca, in the tranquil village of Colònia de Sant Jordi – 130 guest rooms & suites, our new NENI Colònia de Sant Jordi, 2 bar outlets, a concept store & supermercado, spacious event & retreat areas and a luscious & magical garden area adjoining the Mediterranean sea.

As Operations Manager Rooms your days will be everything but ordinary: celebrating responsibility, forcing communication & mastering organization. Guarantee flawless daily operations, while always watching out for improvements. Lead the Rooms teams (Front Office, Reservations, Housekeeping & Technic) in creating countless, yet for each guest individual impressions. Let's write the next Bikini chapter together and accompany every step of the pre-opening phase until the hotel opening and much further beyond.

WHAT'S WAITING FOR YOU?

- 🕒 Brand new Design Hotel on Mallorca designed by Dreimeta
- 🕒 By the founders of 25hours Hotels
- 🕒 Enjoy onsite training and support from our long-term Rooms management team at Bikini Port de Sóller
- 🕒 5 working days/week with reporting of working hours
- 🕒 Long season duration of up to 8 months and/or year-round contract
- 🕒 Time to relax. Depending on capacity you are advised to take vacation days also during the summer season.
- 🕒 Great support from local HR team to find housing, to get your working permit...
- 🕒 Friends rates in partner hotels and discounts in all NENI restaurants
- 🕒 Feel & act responsible! Be responsible! Let's make it ours.

WHAT'S IN YOUR LUGGAGE? YOU HAVE/YOU ARE....

- 🕒 ...experienced team leader, who strives in a multicultural & energetic team
- 🕒 ...excellent knowledge of Rooms departments (preferable during a pre-opening phase)
- 🕒 ...worked with some of the following software before: Opera Cloud, HNS (OPB), DialogeShift, Strai...
- 🕒 ...a passionate & authentic host
- 🕒 ...an empowering & motivating personality
- 🕒 ...an honest communicator & detail-oriented organizer
- 🕒 ...fluently speaking English & good Spanish skills – the more languages the better

FROM PRE-OPENING TO OPERATIONS

- 🕒 Recruit your team and create an on-fire team spirit with well-trained & ambitious colleagues
- 🕒 Implement & be responsible for strategic & operational management of the Rooms departments including overlooking the maintenance of the buildings & negotiating (supplier) contracts with third parties e.g. external laundry
- 🕒 In charge of smooth daily operation, able to identify issues while improving our high-quality standards
- 🕒 Be the interface between all hotel departments & guarantee a seamless information flow
- 🕒 Represent the General Manager in his absence towards the guest (Manager on Duty)
- 🕒 Be a host: be present for our guests and exceed their expectations
- 🕒 Be a team leader: hands-on mentality, working schedules, staff-trainings, motivate, escalate
- 🕒 Be a manager: solve challenges, know your numbers & be our reservations manager's sparring partner
- 🕒 Sparrings partner to our GM & collaborating with BIKINI HQ
- 🕒 Be up to date with current topics, be innovative & creative to expand the company

Do you want to become a Bikini ambassador? Apply with your CV including a letter or even better video of motivation and your salary expectations. We are looking forward to all applications and remain for all questions that may arise:

work@bikini-hotels.com